



HALL COUNTY
Library System

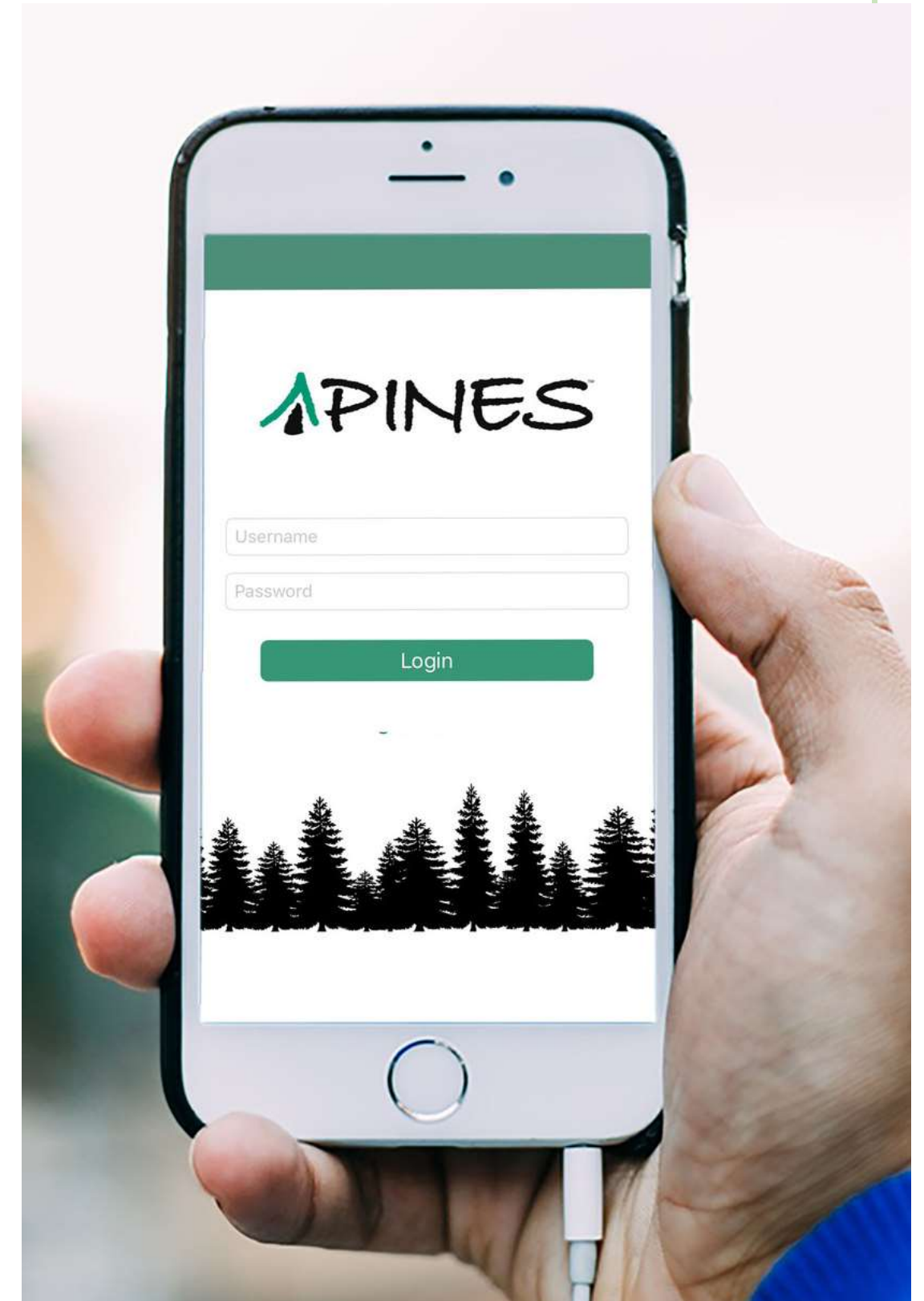
Hall Co Library System is now offering curbside service by appointment




Here's how it works:

#1

**Place holds for specific items
through the PINES library catalog**





**Make sure you only
place holds for items
from Hall County Library
System.**

66

Please make sure your library account is set to send your materials to YOUR BRANCH of the Hall County Library.

**When you receive notice that your holds
have been fulfilled, make a reservation for
pick up:**

<https://feucptkbydkcrwpybs.10to8.com>

or

www.hallcountylibrary.org

or call

770-532-3311

**Make the reservation at the library branch
your materials were sent to.**



#2

**At your appointment time,
please pull into the designated
curbside spot.**



#3

#4

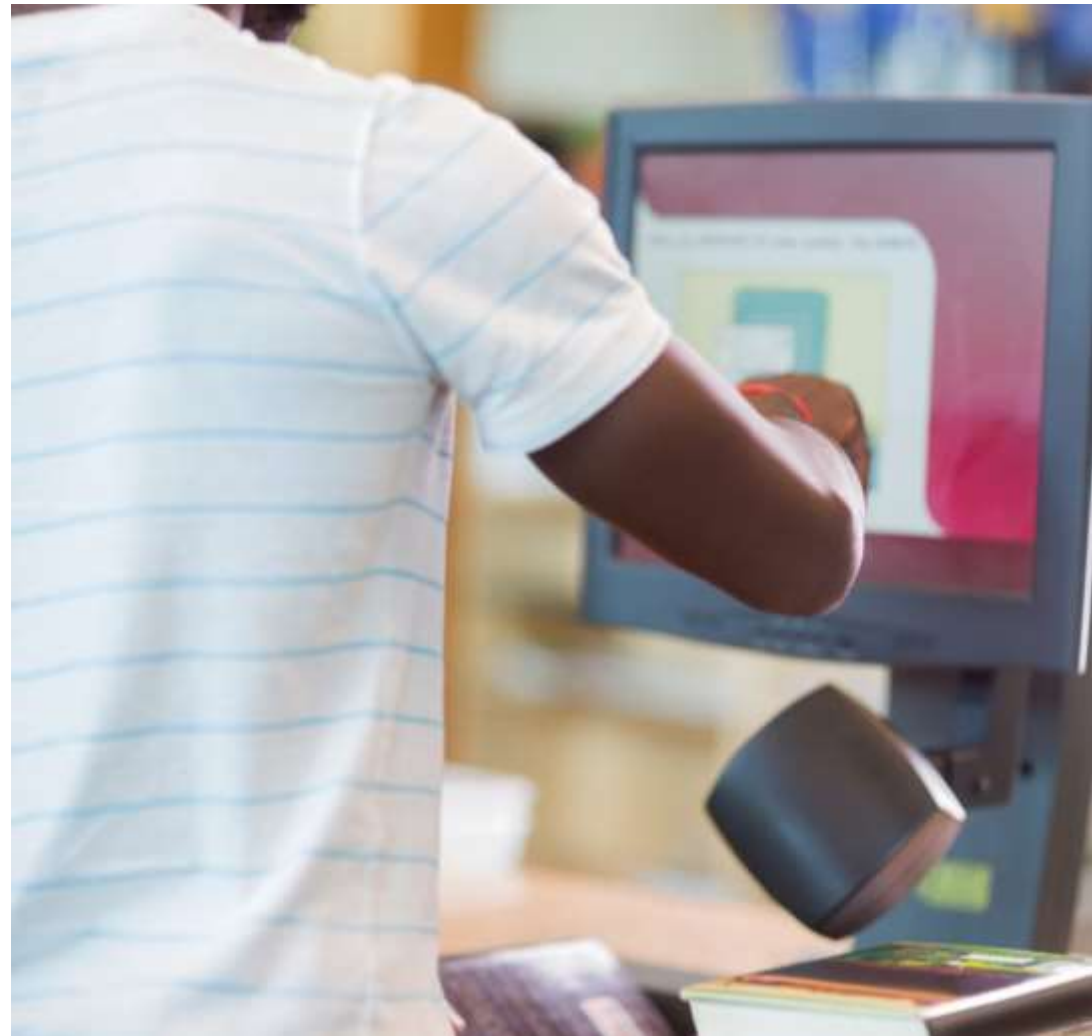
Call the number on the sign and give your name, library card number, and description of vehicle to the staff member



If you do not have a cell phone, call us before you leave your home.

#5

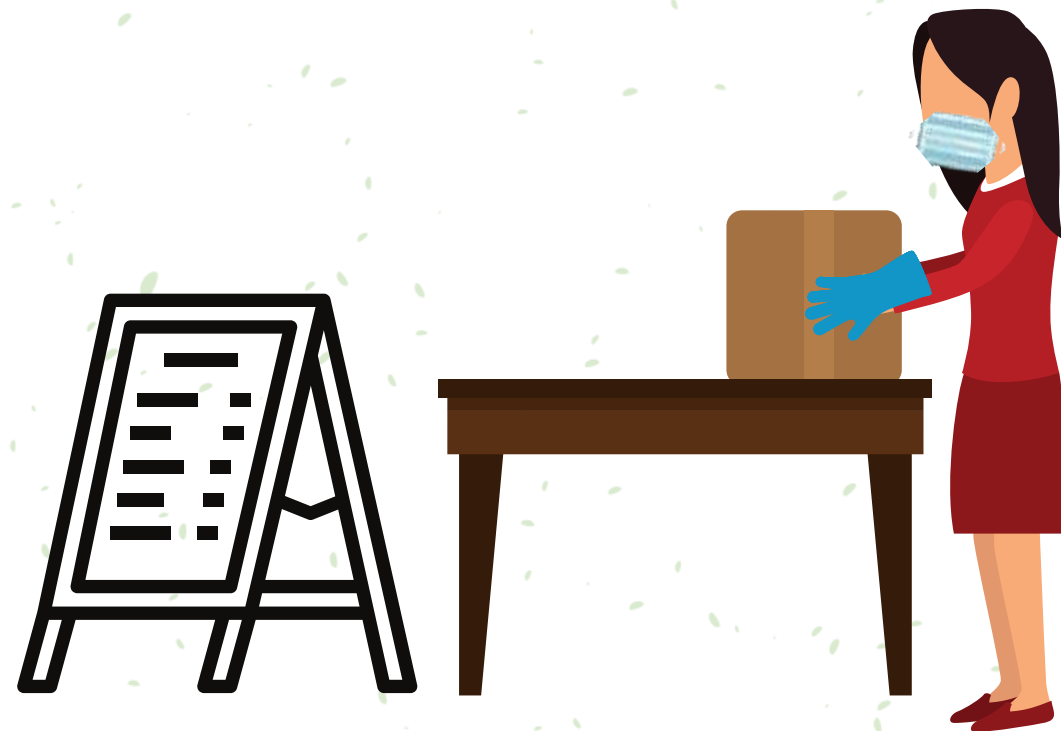
Staff will check out and bag your materials



#6

We will then open the door and put the package on the table.

AFTER STAFF GIVES YOU A THUMBS UP AND RETURNS TO THE BUILDING, YOU MAY EXIT YOUR VEHICLE AND COLLECT YOUR BAG.





**If you have mobility issues,
let a staff member know
and we will place the
package in your trunk.
Please make sure your trunk
is open for staff**

66

If raining, tables will be moved to inside the library lobby. If extreme weather occurs, the library system will suspend curbside service. Staff will call patrons affected to reschedule pick up

Please do not approach staff. Remain in your vehicle until the staff member has returned to the building



DO NOT return items to staff or leave on the table,
please return your items to the bookdrops





#7

Enjoy!

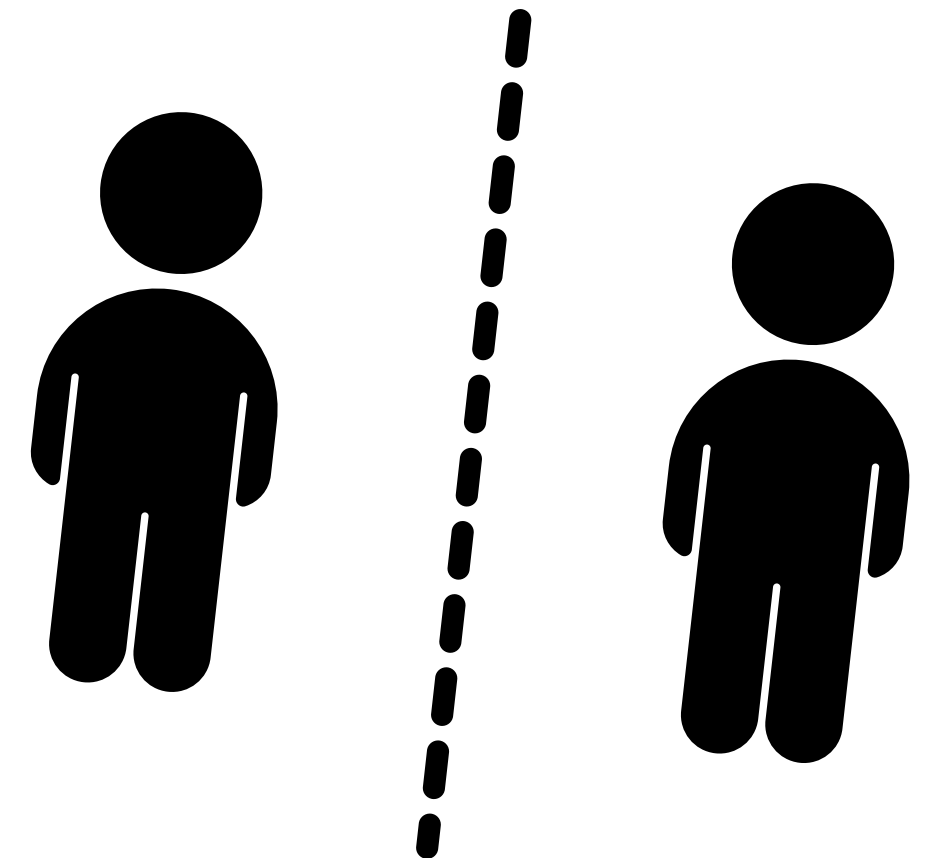
At Hall County Library System we are making sure we keep our community safe!



Returned books will be quarantined for 72 hours before checked in as recommended by the federal IMLS

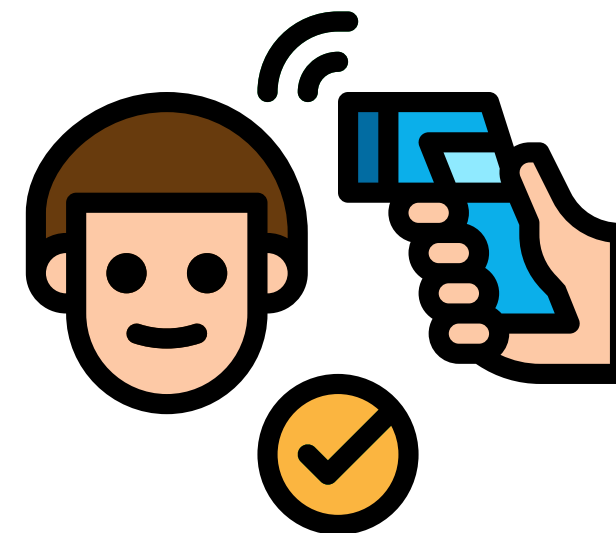


Staff will wear masks and gloves



Staff will follow all CDC and GA DPH guidelines for workplaces including social distancing

Staff daily temperature checks



The Library Help Line will is still open Monday through Friday 9AM-5PM in English and Spanish at 770-532-3311 or libraryhelp@hallcountylibrary.org

Get help with reader's advisory, browsing service, reference questions, library card, account information and more!



If you or anyone in your household has covid like symptoms or are covid positive, please call us to reschedule your pick up to when you are feeling better. We will also be glad to extend your due date for materials

THANK
YOU

